



Clinical Reviews

Wednesday, May 25th, 2022

CMH PHS is dedicated to exceptional services. Clinical reviews is one way to improve quality.

A clinical review team reviews patient encounters by ambulance crews on a regular basis. When these reviews identify possible variances from protocol or good patient care, the event is flagged for more in-depth review. Additionally, complaints and other triggers may be used to identify events that need review. This meeting is that more in-depth review.

These reviews are conducted by PHS administration and crew members involved in the incident. A just culture approach is used which emphasizes a shared accountability between the EMS profession, the CMH organization, and the behaviors and actions of individuals. These reviews are to improve processes and systems and have no disciplinary actions involved.

The Just Culture Investigation Tool will be used to facilitate these reviews. The tool can be found here:

<https://www.emsprotocols.online/cmhems/1-800-50.php>

Meeting goals:

1. What happened?
2. If an undesirable event occurred, how can we prevent it from happening again?

The crew's participation in the meeting is not mandatory, but is highly recommended to facilitate fact-finding and determining causes.

Meeting Time	Incident Number(s)	Crew
10:00 - 10:30	22B1946	McAntire, Emma Schmidt, Eric
10:30 - 11:00	22B2216	Schmidt, Eric McAntire, Emma
11:00 - 11:30	22B2217	Countryman, Jordan Anthony, Robert
11:30 - 12:00	22H0445	Bradley, Timothy Holm, Peter

Location: CMH EMS Classroom A and <https://citizensmemorialmeetings.webex.com/meet/tbecke>

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