

# Clinical News

March, 2020 - Theron Becker

CMH has a new CEO. There were bound to be leadership changes throughout the hospital as a result. We've seen Mike Calhoun as the COO (Neal's boss). Additionally, Neal has been given more and more hospital emergency management responsibilities. Neal, Aaron, and I have been working through scenarios for leadership changes here in the EMS department. Nothing is official or set in stone, but the reality is Neal is incredibly busy with preparing CMH for the upcoming pandemic and the myriad of legislative and regulatory requirements placed on hospitals and long term care facilities to be prepared for any type of hazard or disaster.

Aaron and I are working together and would like to take time to be as transparent as we can and share that we are going to continue to provide a strong framework to lead the department through all the new stuff and challenges going on around us. To be perfectly clear: **THIS IS UNOFFICIAL INFORMATION AND HAS NOT BEEN AUTHORIZED FOR RELEASE**, but there is too much going on with hospital administration and emergency management right now to wait any longer. All of the EMS leadership options and scenarios we have worked through since December 2019 include some **common themes**:

- Neal is going to continue to be active in the strategic leadership of our department while Aaron and I are taking on more responsibilities and authority to support Neal as his focus is moving to emergency management.
- Aaron and I have a strong partnership and have defined some swim-lanes, focus areas, and processes. Aaron's focus is operations and personnel management. My focus is clinical and administrative areas such as education, quality, policies, and protocols.
- Aaron and I are committed to consistently promoting a culture of CMH PRIDE and unity between counties and stations. We also believe employee competence and professional development are critical components of a high-performing department. When in doubt, refer to the EMS mission statement to guide your decisions.

We've got a lot going on with the next big thing being moving from **HealthEMS to ESO** over the next month. Here's the summary of what you should be doing to help with this project:

1. Attend one of the mandatory 2-hr competency trainings on March 9, 10, or 11. There are a total of six times to choose from. Refer to emails and flyers at the stations to sign up. Registration is **REQUIRED**.
2. Once you get access to ESO, play with it and build as many PCRs as you would like to get familiar. Everything in the database will be deleted on March 31st and nothing in ESO before then will be billed.
3. Midnight of March 30th, stop using HealthEMS and all new PCRs will be done in ESO.

CMH EMS Mission: Provide safe, exceptional, and compassionate care to our communities with an emphasis on highly trained and empowered staff.