

From: [Theron Becker](#)
To: [CMHEMS](#)
Subject: daily status update
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It might not be daily, but I am going to try to share regular status updates on what is going on from my perspective. Just trying to keep everyone informed.

Yesterday, we made the decision to postpone all seated classes for EMS. The biggest impact is the paramedic academy that will still be meeting via webex every Monday and Thursday. Last year's students still doing clinicals are also impacted. The only clinicals available after today are for our employees doing ambulance ride time. All clinical sites at other facilities are closed.

AHA, NREMT, and most other certifying bodies are extending expiration dates for certificates and licenses. Right now, we are ok, but there are options down the road if we need to use them to keep our staff current and legally able to provide patient care.

ESO has implemented several new features to allow better reporting of infected patients. Our go-live date for ESO is just under two weeks away. If we believe some public health warnings, our work-load might be much worse in two weeks. It is not possible for us to postpone ESO implementation, but we are working on being able to go-live in just one week to be ahead of higher call volumes. More to come if we can make it happen.

Orbcomm hardware installations are going slower than expected today. Hope to have all the ambulances ready by Thursday.

Aaron, Alice, Tom, and I are meeting often and are developing plans to try to be ahead of changes coming. Some ideas we are tossing around:

- How to implement 24/7 supervision to manage the fluid situation of crews getting sick, alternate destinations, facility closures, etc.
- How to continue to provide EMS if we have large percentages of staff unable to work.
- How to utilize staff that should not be exposing well patients to infection, but potentially able to care for infected patients.
- How do we interface with first responder agencies and fire departments that now have access to more PPE and supplies that we do. And we can expect these volunteer agencies to have more personnel to respond that are not working.

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Provide safe, exceptional, and compassionate care
to our communities with an emphasis on

highly trained and empowered staff.