

**From:** [Theron Becker](#)  
**To:** [CMHEMS](#)  
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Any shifts starting after tomorrow, you will need to use ESO for patient charting instead of HealthEMS. At 0630 in the morning, the current charts in ESO that were used for training will be deleted. At 0800 in the morning, HealthEMS will be configured to not allow any new charts to be created. May the force be with us.

As we start getting PPE supplies in and potentially respirators and fit-testing, having a clean shaved face is usually a requirement to get a good seal to pass fit-testing. If you normally have facial hair, now is the time to start keeping it smooth when you work. Your significant other will enjoy kissing you more and it will grow back.

There are several regulatory waivers already enacted and being proposed. If we start seeing surges and staffing shortages as may be possible, it will not be business as usual. Ambulances may be refused for some 911 callers, destinations other than ERs may be possible for ambulance transports, and EMTALA requirements may become optional. In short, keep on your toes, do what is best for your crew and your patient, and keep in communication. Regularly contact medical control and the supervisor on duty. I'm looking forward to Wednesday where the managers will be making more plans to potentially implement crew leaders to help with some of these tricky and abnormal situations. Stay, tuned, I'll advise more as I know it.

Finally, I've been geeking out eating Cheetos in my bean-bag chair at home while building Slackbots today. These are tools available in Slack that will answer some of our common questions. To use it, go to your name in Direct Messages and type !help to get a list of commands. It also listens in the public channels for natural conversation to answer questions like "What is the link to CADinfo?" or "What are the definitions for BLS, ALS1, and ALS2?" or "What is the phone number for the Stockton ambulance station?" Keep checking the list of commands regularly as more tools are getting added as people request them.

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**CMH EMS Mission:**

Provide safe, exceptional, and compassionate care  
to our communities with an emphasis on  
highly trained and empowered staff.