

**From:** [Theron Becker](#)  
**To:** [CMHEMS](#)  
**Subject:** daily status report  
**Date:** Friday, April 3, 2020 6:50:26 PM  
**Attachments:** [3-26-20 PostAcuteCareNBehavioralHealthToHospitalTransfer-FInal.pdf](#)  
[HospitalToFacilityTransfer.pdf](#)

---

Today's topics:

- Sounds like we are already shaping up to have a crazy weekend. Be on high alert as we have a cluster of possible cases in the NW area of our district. Keep to our guidelines:
  - Assess at a distance.
  - Stay outside as much as possible.
  - Wear an N95 with every patient contact.
  - Wear a full-face respirator with every suspected infectious patient contact. Put those patients on an NRB with a mask over it.
  - Limit any aerosolizing treatments.
  - Call ahead to ERs as soon as possible.
- We have “universal masking kits,” now. The duty crews in Bolivar put them together today and include a paper bag with your name on it, an N95 in it, and a tongue depressor. (Watch the video that was emailed last night from DeAnna Hedger to find out what the tongue depressor is for.) Your managers are coordinating getting these kits to the stations. Not much new for us in this area, use an N95 for every patient encounter and put it in the paper bag between uses. Only throw it away when you absolutely have to. We do have some limited supplies of extras. Contact your manager for a replacement. Additionally, upgrade to your full-face respirator in those situations already discussed: Suspected or confirmed COVID or any high-risk procedure with any patient.
- All Orbcomm users can now see all ambulances. When I set up everyone's accounts last night, I made a mistake where you could only see the ambulances assigned to your station. That is now fixed. Everyone can see all ambulance locations and status.
- There is a new form for all transfers out of the hospital or out of LTC. The current drafts are attached. The LTC will not accept the patient without this form. Apparently, this is going into effect immediately. So, take a minute and make sure you have this form before leaving with the patient. This is a developing process, so be patient as the rest of CMH figures it out.

**Theron Becker**  
**EMS Clinical Chief**  
**Citizens Memorial Hospital / Emergency Medical Services**  
cell 417-597-3688 / fax 417-328-7209  
**theron.becker@citizensmemorial.com**

**CMH EMS Mission:**

Provide safe, exceptional, and compassionate care  
to our communities with an emphasis on  
highly trained and empowered staff.

**From:** [Theron Becker](#)  
**To:** [CMHEMS](#)  
**Subject:** Do not BVM during COVID  
**Date:** Friday, April 3, 2020 7:46:51 PM  
**Attachments:** [New Process BVM COVID-19.docx](#)

---

See attached for current recommendation coming from Cox/Mercy. Dr. Cauchi sent this to me and indicated he thinks we should also follow suit and not provide any BVM to any patient, starting immediately. If ventilation is necessary, provide the following in order of most preferred to least:

- Place an NRB with mask over it on the patient and support the airway with OPA or NPA.
- Place a supraglottic airway with inline filter to bag. Place suction near mouth.
- Intubate the patient with inline filter to bag. Place suction near mouth.
- Do NOT provide BVM with a mask.

Our new online protocol has been updated to reflect this change.  
<http://ozarksems.com/protocol-2-330.php>

**Theron Becker**  
**EMS Clinical Chief**  
**Citizens Memorial Hospital / Emergency Medical Services**  
cell **417-597-3688** / fax 417-328-7209  
**theron.becker@citizensmemorial.com**

**CMH EMS Mission:**

Provide safe, exceptional, and compassionate care  
to our communities with an emphasis on  
highly trained and empowered staff.