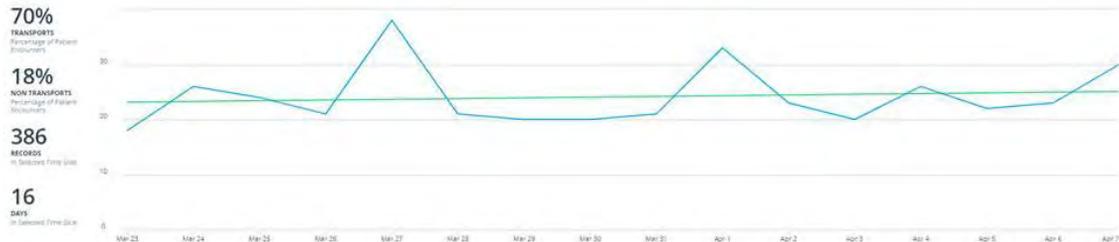


**From:** [Theron Becker](#)  
**To:** [CMHEMS](#)  
**Subject:** daily status report  
**Date:** Wednesday, April 8, 2020 5:15:40 PM

I took a day off yesterday on status reports because there just wasn't much to report, however, a few things today.

- We are keeping a vigilant eye on our call volume and cases; even more so now, there are several confirmed COVID cases in multiple of our counties. So far, we don't see an increase in ambulance requests (see chart below). In fact, we are still about 10% less volume than we should be.
  - Keep on your toes; my opinion is that we are still due for what the urban areas are seeing. We have confirmation from several patients we have transported that have been COVID positive. All the crews with direct contact have already been notified, but the incidence rate is increasing. The hospital infection control response has been that if crews are in appropriate PPE when in contact with these COVID-confirmed patients, we are not quarantining them.



- We have done an inventory of N95 masks we have actually at our disposal for EMS right now, and I am comfortable. Keep re-using your masks, and use up the surgical masks for patients, first. Then, start using the model 8000 N95s on your patients, since the model 1860 has a better fit. Also, at any time you feel the slightest twitch, go ahead and upgrade to your full-face respirator.
  - Some more clarification on Universal Masking: The other few departments of the hospital beside us that have rolled out Universal Masking are asking their staff to wear their masks the entire time they are on duty. However, their environments of the hospital are always exposed to patients. Our interpretation for our department is:
    - Wear your mask any time you are around patients (i.e., on a call or in the hospital).
    - If you choose to wear your mask your entire shift (including in the station), that might be a good idea as we are seeing more confirmed patients, but it is not required at this time.
- We are slow-rolling out the Crew Leader position due to call volume down and financial situation. Next week, managers will be meeting with the Crew Leaders and implementing one position staffed on what used to be the U-shift. We have developed a list of expectations and will be looking for input from the Crew Leaders on what that position will entail. Right now, we are looking at empowering all staff to make as many decisions as possible at the lowest possible level (just-fix-it). We also have a critical need to review each run report before being sent to billing that we hope those Crew Leaders can help with.
  - We will be re-evaluating ambulance and Crew Leader staffing each week. Again, thank you guys for your flexibility and patience.

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**CMH EMS Mission:**  
Provide safe, exceptional, and compassionate care  
to our communities with an emphasis on  
highly trained and empowered staff.