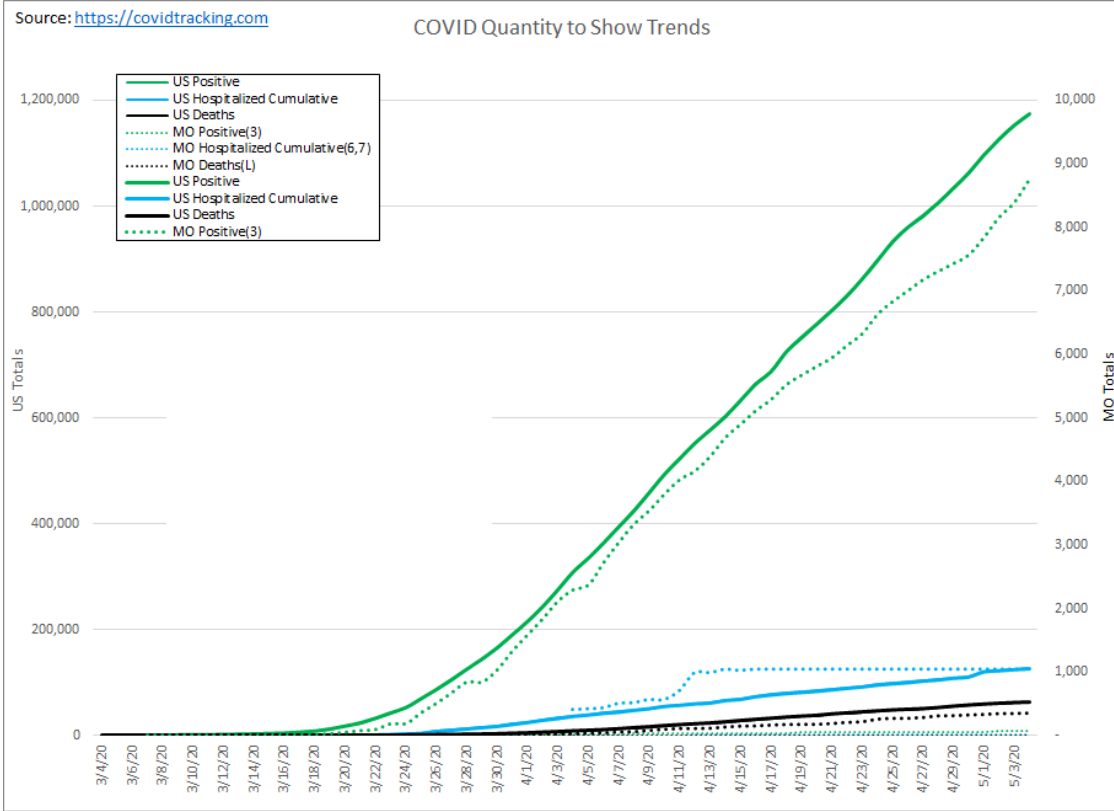


From: [Theron Becker](#)  
 To: [CMHEMS](#)  
 Cc: [Heather Finnell](#)  
 Subject: dailyish EMS status report  
 Date: Monday, May 4, 2020 5:27:06 PM  
 Attachments: [image001.png](#)  
[image008.png](#)

Been a few days, but still not much new. Reports of lots of people out and about today and over the weekend. I've updated my graphs and see no real difference from the last time I shared them with you:

- COVID case counts across the country and in Missouri continue to rise at a pretty steady rate.



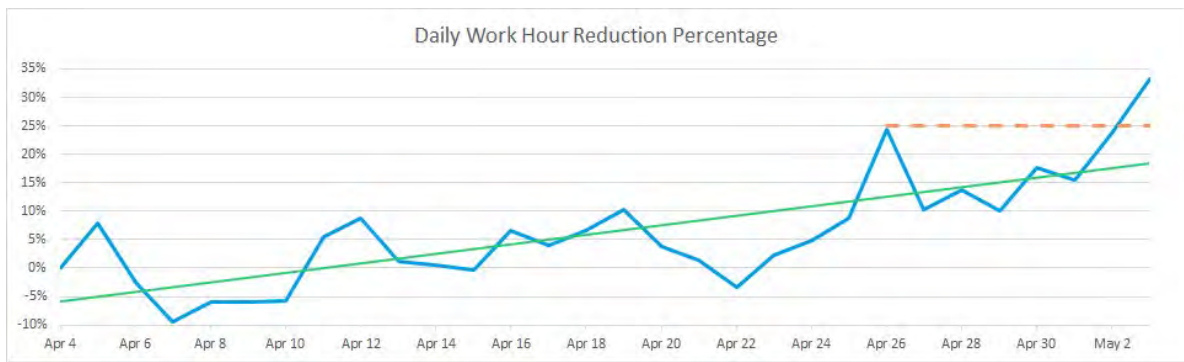
- EMS Call volume is actually decreasing. Now at about 77% of the 2019 averages.



- Call severity is also decreasing just a bit. Now at about 72% of the 2019 averages.



- We set a goal to reduce labor hours by 25% to offset these reductions in revenue. Since implementation (8 days ago), we have averaged a 19% reduction.



**Theron Becker**  
**EMS Clinical Chief**  
**Citizens Memorial Hospital / Emergency Medical Services**  
 cell 417-597-3688 / fax 417-328-7209  
[theron.becker@citizensmemorial.com](mailto:theron.becker@citizensmemorial.com)

CMH EMS Mission:  
 Provide safe, exceptional, and compassionate care  
 to our communities with an emphasis on  
 highly trained and empowered staff.