

From: [Theron Becker](#)
To: [CMHEMS](#)
Subject: dailyish EMS status report
Date: Monday, May 11, 2020 5:51:24 PM
Attachments: [image006.png](#)
[image007.png](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)
[State of Missouri COVID 19 Analytics Update.cleaned.pdf](#)

A really good report came out of Missouri Hospital Association last week. It is attached and I would refer to to page 30 for the quick view that clearly shows we are on a downward trend in SW Missouri for COVID cases. The whole report has some good info and basically shows the entire state (except for St Louis area) has basically gotten over the hump and returning to normal in early June.

Local data stuff:

- Call volume since 3/15/20 is **83.7%** of what it was in 2019.
 - We identified a trigger to return to normal operations of about 185 calls per week.
 - Last week we were at **175**. Hang tight; we are watching closely.
- Transport volume since 3/15/20 is **78.9%** of what it was in 2019.
- ALS transport volume since 3/15/20 is **70.5%** of what it was in 2019.
- Our response to these drops has been:
 - Hours worked since 4/26/20 is **80.0%** of what it was in 2019.
 - Overtime hours worked since 4/26/20 is **17.9%** of what it was in 2019. Wow! Good job.

Citizens Memorial Hospital - Emergency Medical Services - Quality Report

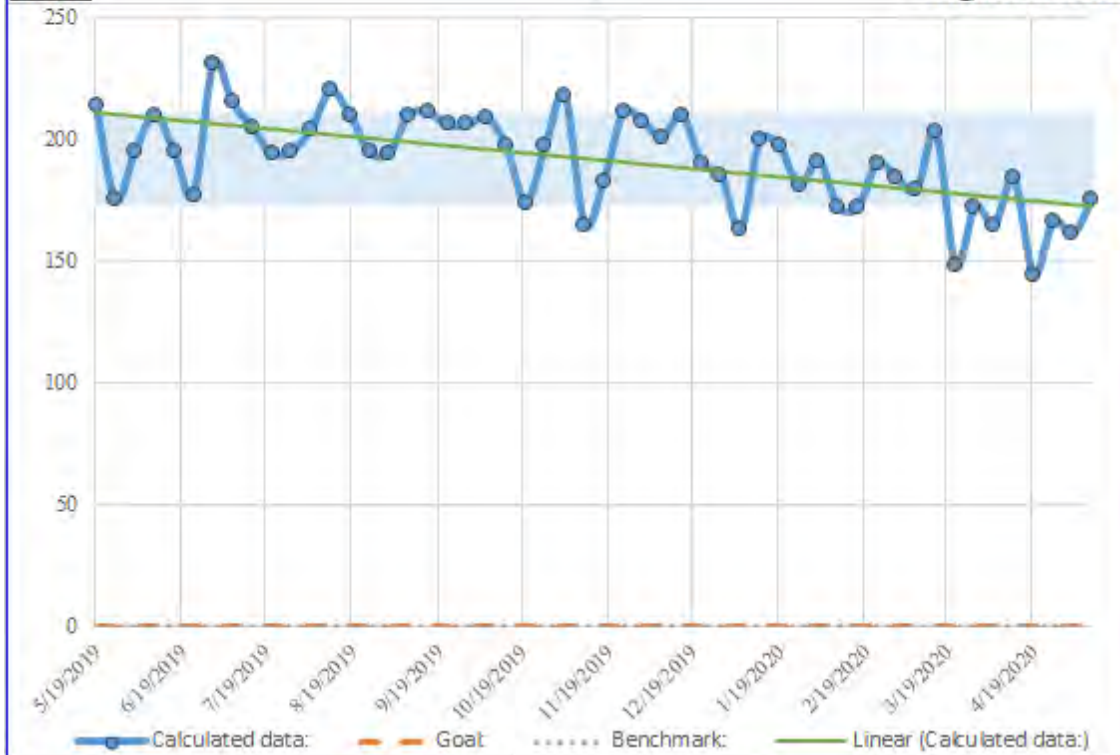
Report name: 2-30 Ambulance responses

Description:

Number of ambulance responses.

Graph:

Higher is better



Citizens Memorial Hospital - Emergency Medical Services - Quality Report

Report name: 2-35 Transports

Description:

Percent of ambulance responses that result in a transport.

Graph:

Higher is better



Citizens Memorial Hospital - Emergency Medical Services - Quality Report

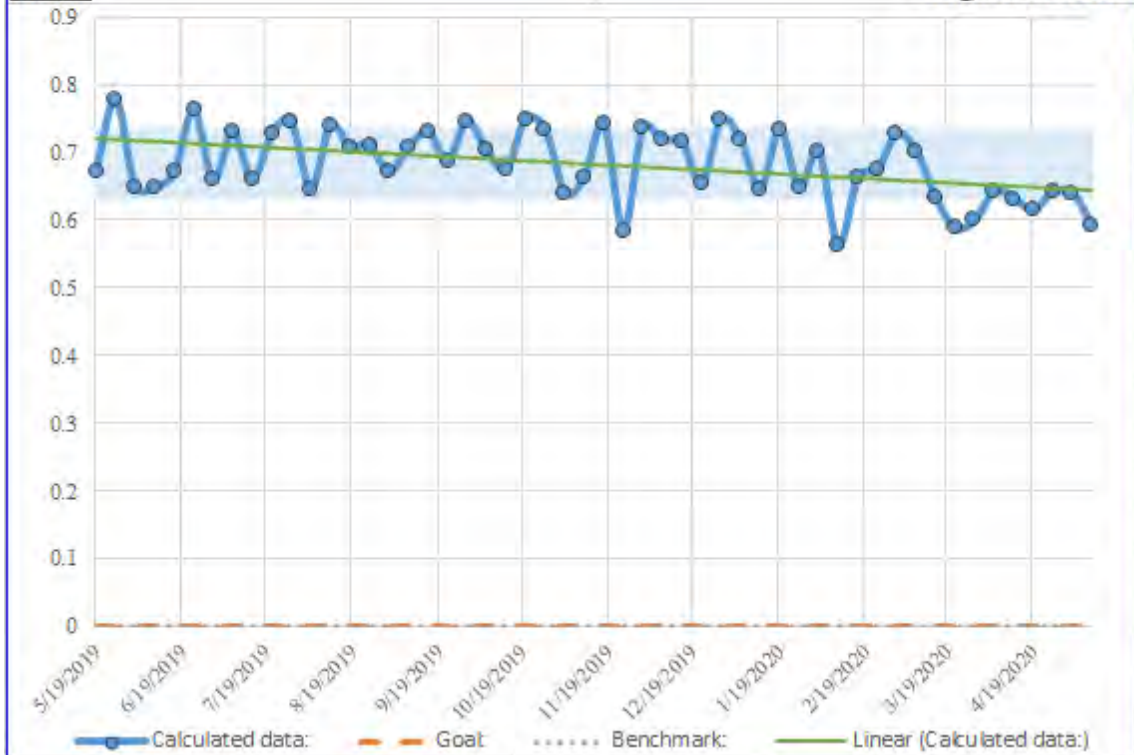
Report name: 2-40 ALS transports

Description:

Percent of transports that are billed ALS.

Graph:

Higher is better



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Report name: **6-36** Hours worked

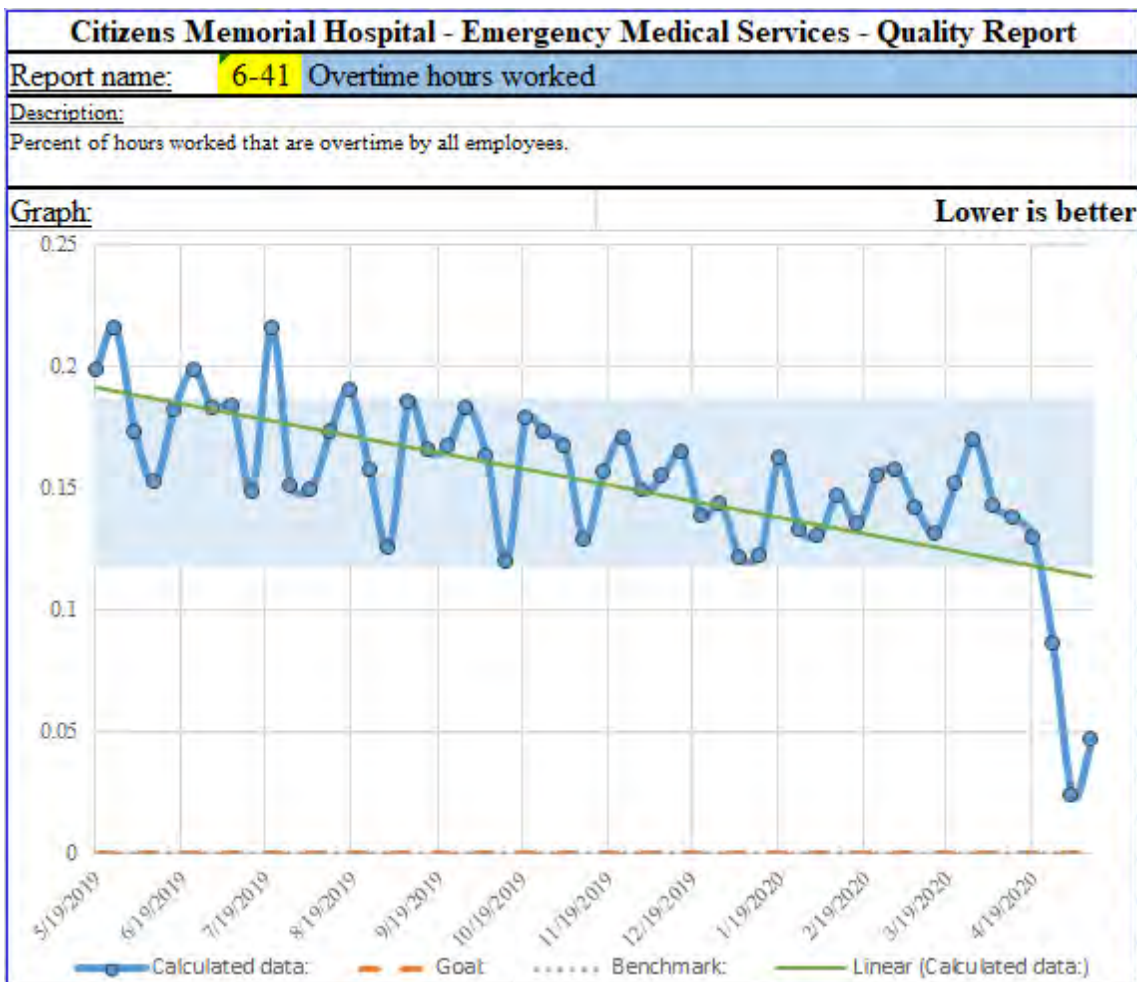
Description:

Hours worked per week by all employees.

Graph:

Lower is better





Theron Becker
EMS Clinical Chief
Citizens Memorial Hospital / Emergency Medical Services
 cell **417-597-3688** / fax 417-328-7209
theron.becker@citizensmemorial.com

CMH EMS Mission:
 Provide safe, exceptional, and compassionate care
 to our communities with an emphasis on
 highly trained and empowered staff.