

Theron Becker

From: Theron Becker
Sent: Monday, May 18, 2020 4:55 PM
To: CMHEMS
Cc: Heather Cline
Subject: dailyish EMS status update

Not much new. Everyone is still plugging away. Places are opening up and we aren't seeing a spike in illnesses in regard to ambulance calls, though.

Local data stuff:

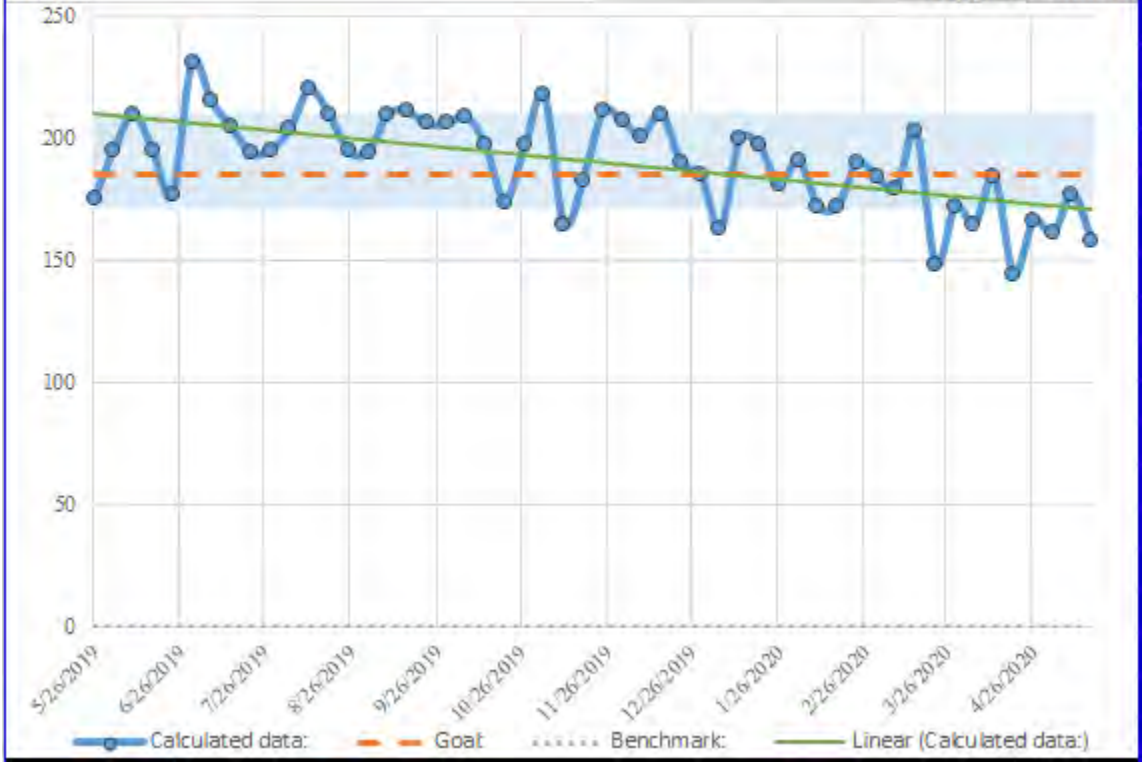
- Call volume since 3/15/20 is **83.6%** of what it was in 2019.
 - Last week we were at **158** with a goal of 185 calls per week before we resume normal shift scheduling.
- Transport volume since 3/15/20 is **79.7%** of what it was in 2019.
- ALS transport volume since 3/15/20 is **72.6%** of what it was in 2019.
- Our response to these drops has been:
 - Hours worked since 4/26/20 is **84.0%** of what it was in 2019.
 - Overtime hours worked since 4/26/20 is **28.0%** of what it was in 2019. Wow! Good job.

Citizens Memorial Hospital - Emergency Medical Services - Quality Report

Report name: 2-30 Ambulance responses

Description:
Number of ambulance responses.

Graph: Higher is better

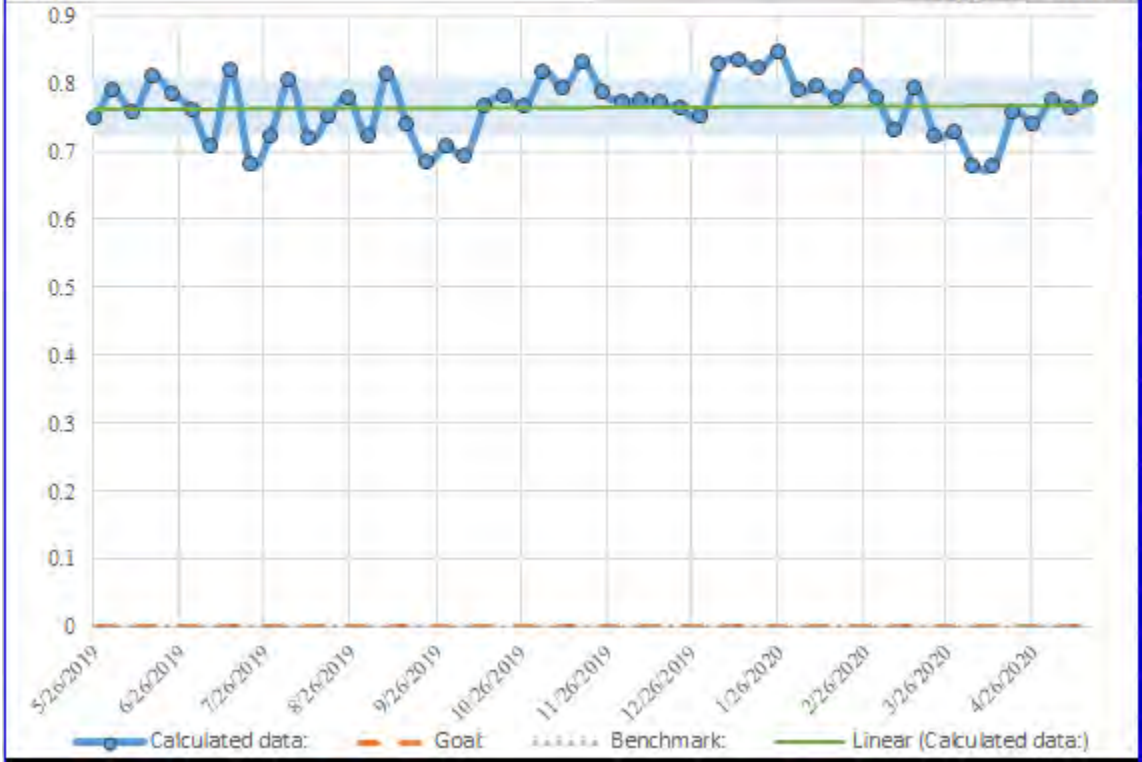


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Report name: 2-35 Transports

Description:
Percent of ambulance responses that result in a transport.

Graph: Higher is better



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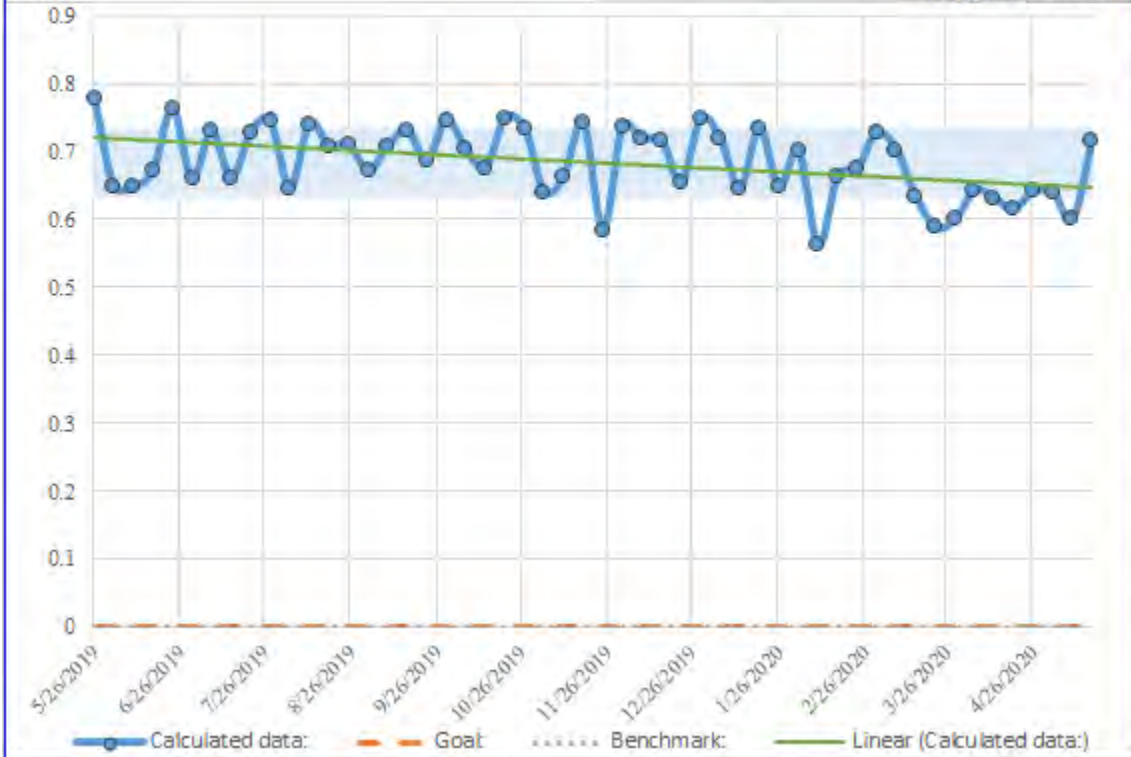
Report name: 2-40 ALS transports

Description:

Percent of transports that are billed ALS.

Graph:

Higher is better



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Report name: **6-36** Hours worked

Description:

Hours worked per week by all employees.

Graph:

Lower is better



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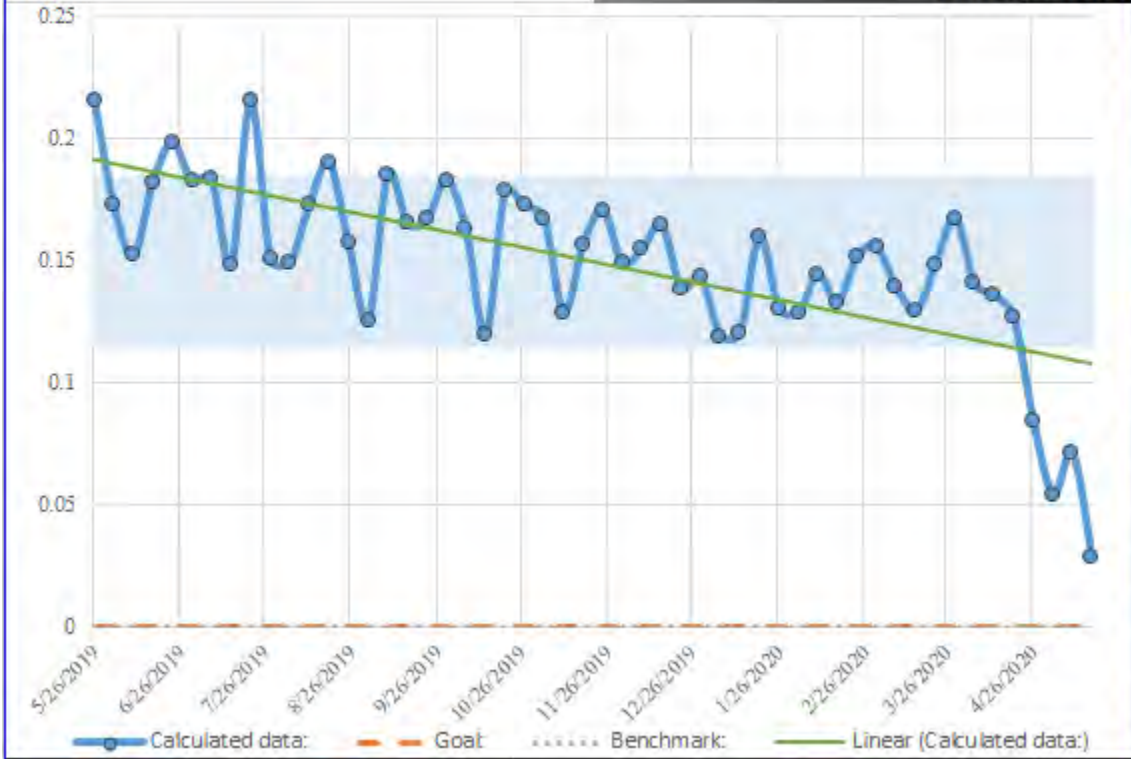
Report name: **6-41** Overtime hours worked

Description:

Percent of hours worked that are overtime by all employees.

Graph:

Lower is better



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CMH EMS Mission:

Provide safe, exceptional, and compassionate care to our communities with an emphasis on highly trained and empowered staff.