

Theron Becker

From: Theron Becker
Sent: Tuesday, May 26, 2020 5:21 PM
To: CMHEMS
Cc: Heather Finnell
Subject: weekly external EMS status update

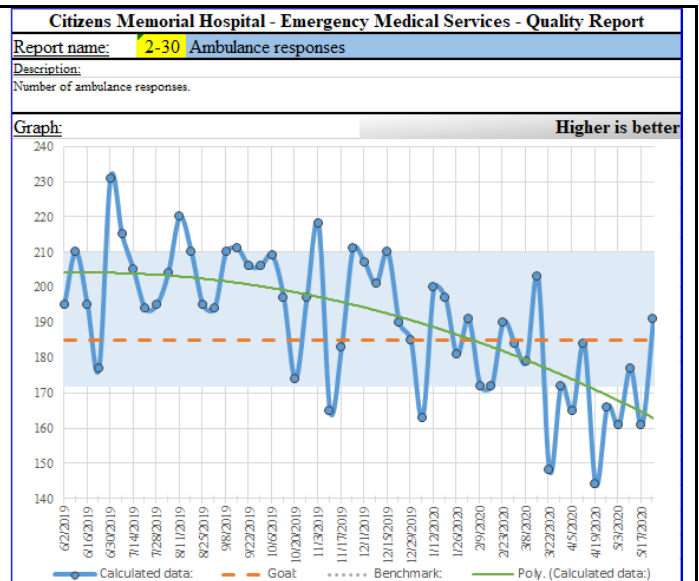
A couple shifts in Bolivar have been returned to 12-hours in response to slight increase in call volume and to fill some early morning low-coverage slots. We are still holding the rest of the Bolivar shifts to 11-hours until further discussion.

We are noticing an increase in BLS needs (especially this past holiday weekend). Some discussions are happening to cover 7-days a week with more BLS trucks and possibly keep the ALS C-shift to what it currently is (around 4-days per week). Talk only at this point.

Here's the data you have all grown to love:

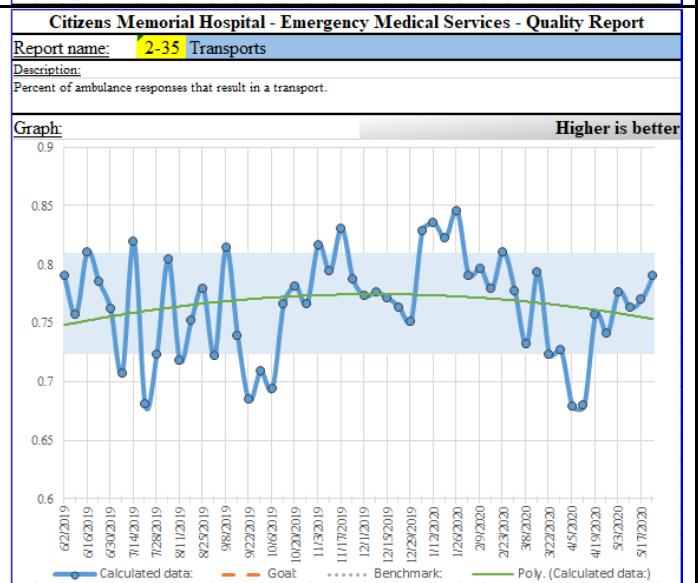
Call volume since 3/15/20 is **85%** of what it was in 2019.

However, last week we were above the goal to return to normal operations. Goal is 185 calls per week and we were at 191. One more week like that, and we might return to normal shifts.



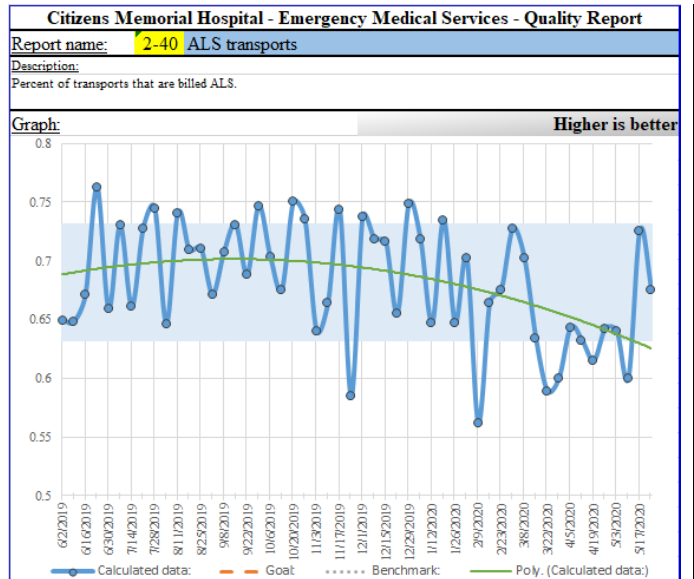
Transport volume since 3/15/20 is **82%** of what it was in 2019.

However, last week we were exactly at our average for 2019.

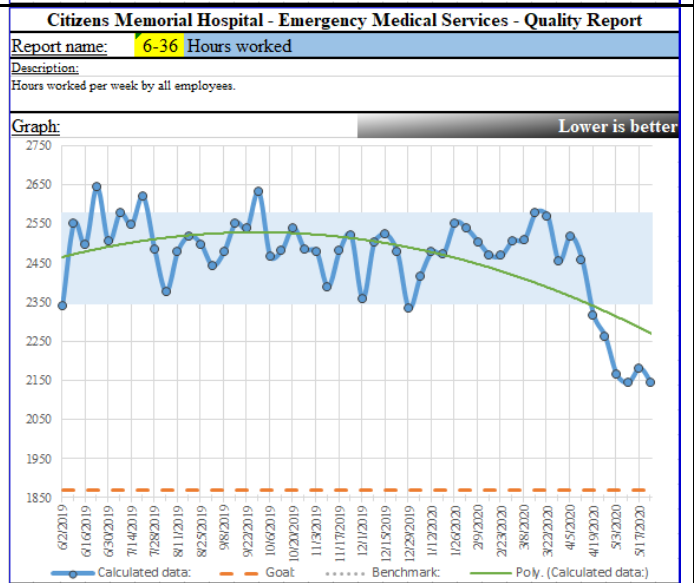


ALS transport volume since 3/15/20 is **75%** of what it was in 2019.

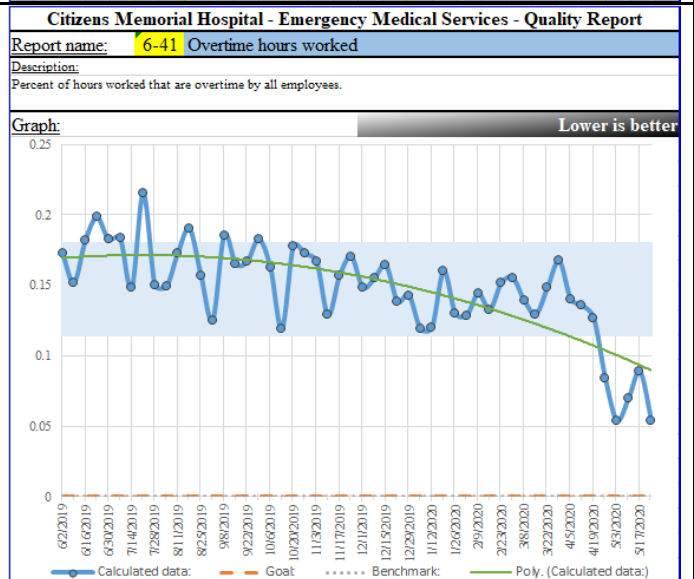
However, last week we were at **97%**.



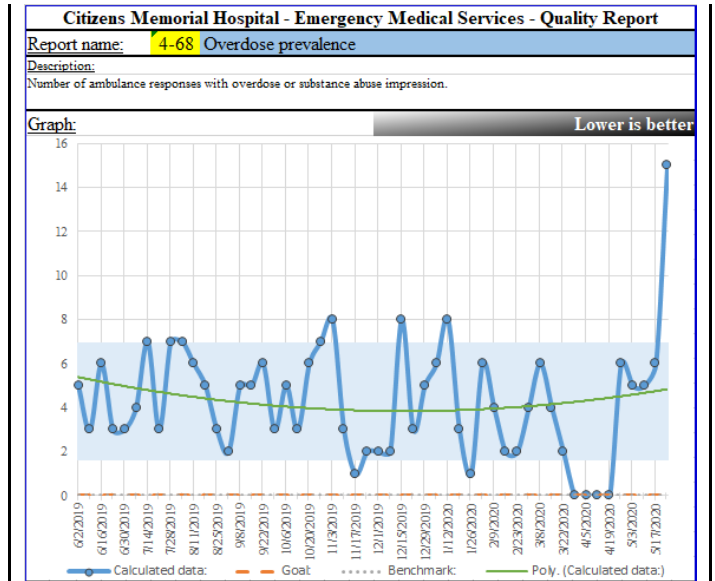
We aren't meeting our goal of 75% reduction in staff hours, but since 4/26/20, we are at **87%**, which is pretty good.



We are absolutely **ROCKING** the reduction in overtime. Since 4/26/20, we are at **37%** of the amount of overtime we had in 2019.



One additional bit of data that was interesting: This last week saw a massive increase in overdose and substance abuse patients. Over the holiday weekend, we saw two weeks' worth of patients with this complaint after four weeks in a row in early April without a single patient complaining of overdose or substance abuse.



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CMH EMS Mission:
 Provide safe, exceptional, and compassionate care
 to our communities with an emphasis on
 highly trained and empowered staff.