

Theron Becker

From: Theron Becker
Sent: Monday, June 8, 2020 5:39 PM
To: CMHEMS
Cc: Heather Finnell
Subject: weekly external EMS status update
Attachments: Fire and EMS Response to Civil Unrest - June 2020.pdf

BEMS sent out a pretty good flyer to all EMS licensed providers in MO on Friday. The flyer is attached here and has some good advice for responding to protests and riots. We have had several events in our districts, but nothing violent. Our primary concern still remains exposure to heat and dehydration for the participants in the events. However, events in larger cities have included violence towards all public services. Keep your head on a swivel. Stay safe.

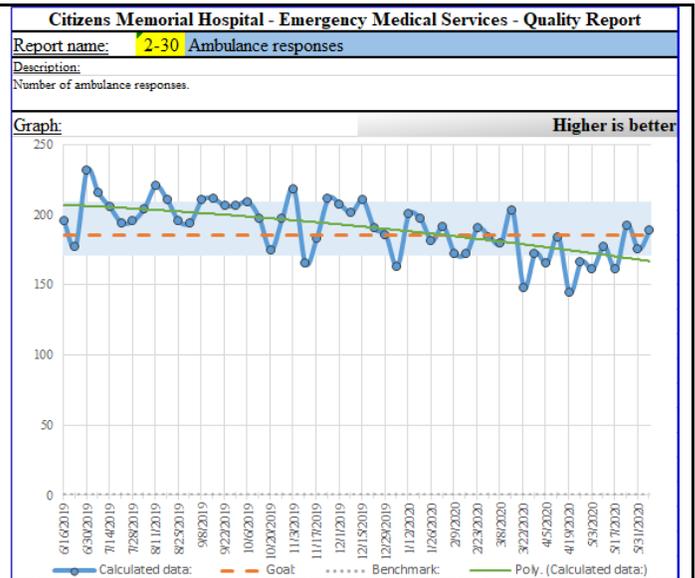
If you find yourself responding to an area of potential violence or are transporting to a larger city and are concerned, contact a supervisor. Transfers can wait until the morning on a case-by-case basis or alternate plans can be made to keep our staff safe.

We are meeting tomorrow with finance to discuss returning to normal operations. Not sure when, yet. Stand by.

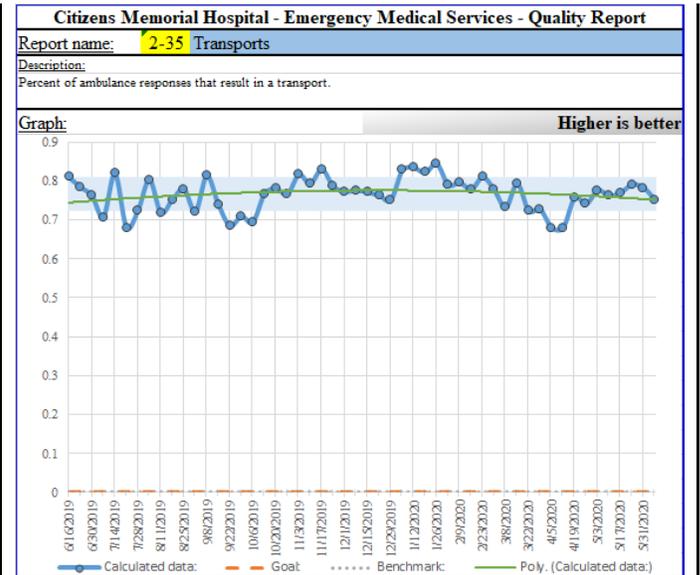
Here's the data you have all grown to love:

Call volume in the last four weeks is 91% of what it was before 3/15/20.

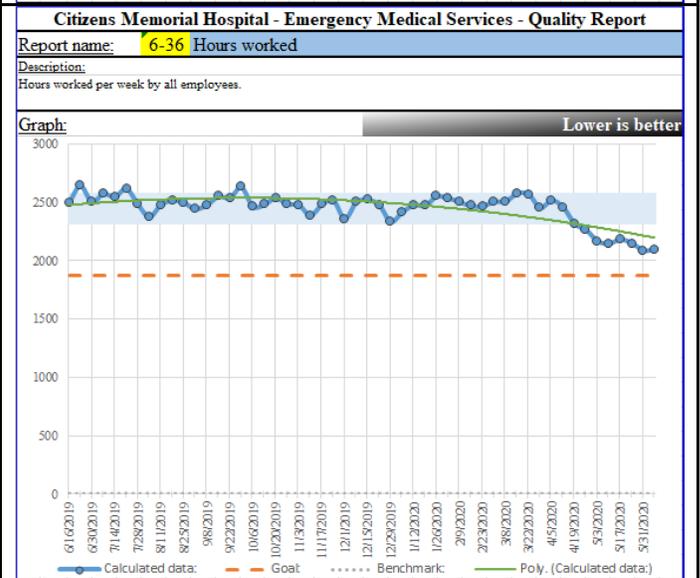
We have met the goal of 185 calls per week twice in the past four weeks, but one of those included a holiday weekend.



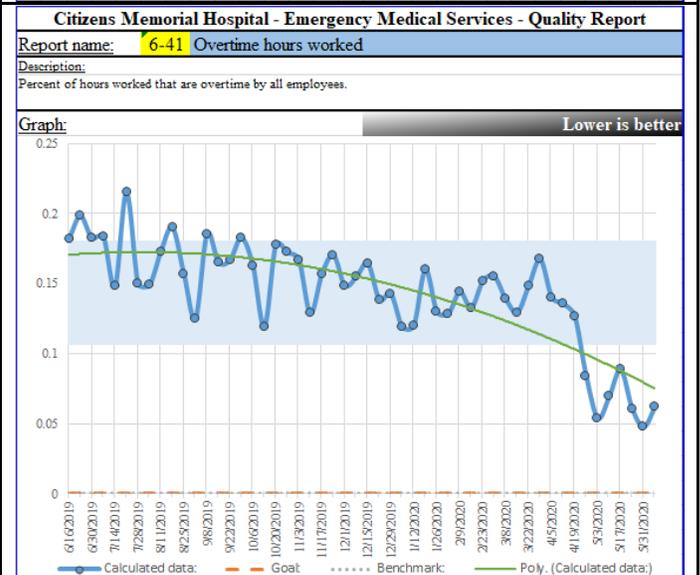
Transport volume in the last four weeks is **92%** of what it was before 3/15/20.



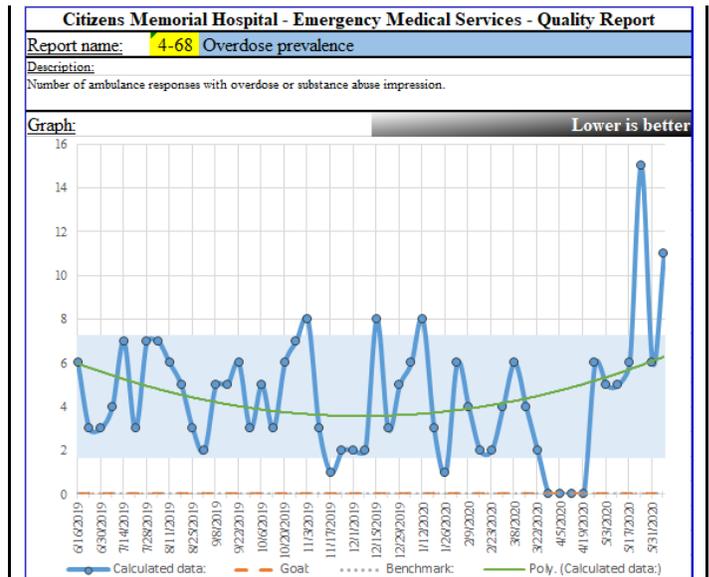
We aren't meeting our goal of 75% reduction in staff hours, but in the last four weeks, we are at **85%** of what we were before 4/19/20, which is pretty good.



We continue to ROCK the reduction in overtime. In the past four weeks, we are at **36%** of the amount of overtime we had before 4/19/20.



Here's the interesting nugget of data for this week: Overdoses were, again, statistically significantly higher than normal.



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CMH EMS Mission:
 Provide safe, exceptional, and compassionate care
 to our communities with an emphasis on
 highly trained and empowered staff.