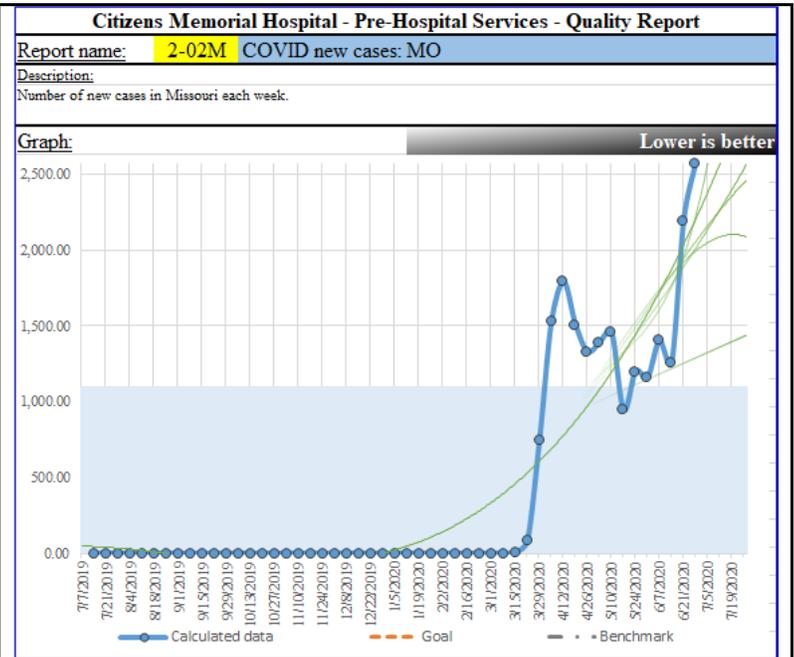


Theron Becker

From: Theron Becker
Sent: Monday, June 29, 2020 4:55 PM
To: CMHEMS
Cc: Heather Finnell
Subject: weekly external EMS status update

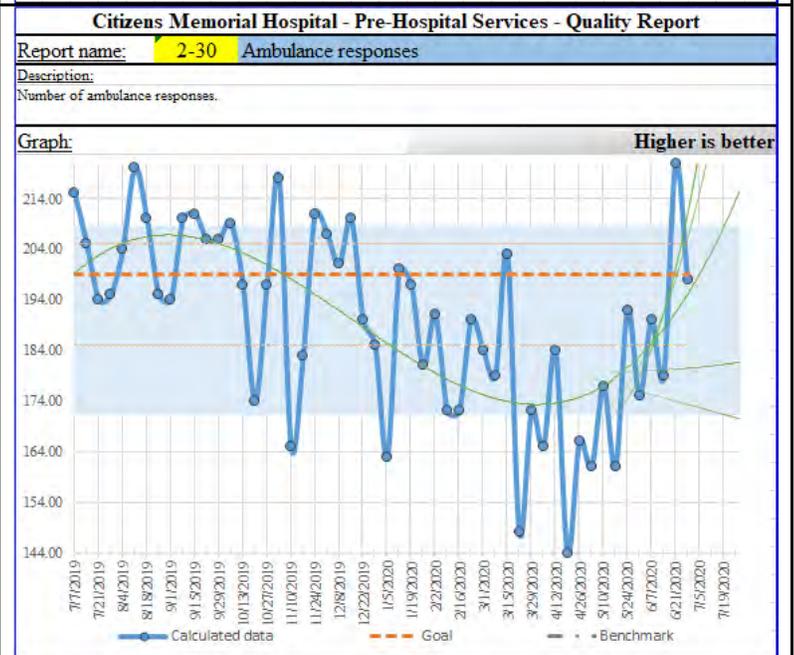
Here's the data you have all grown to love:

COVID is still a serious issue. Please remain vigilant with protecting yourself from symptomatic patients (masks on both the patient and staff). Also, continue to limit aerosolizing treatments for symptomatic patients. Pay special attention as you are working in facilities with compromised and vulnerable patients (i.e. LTC).

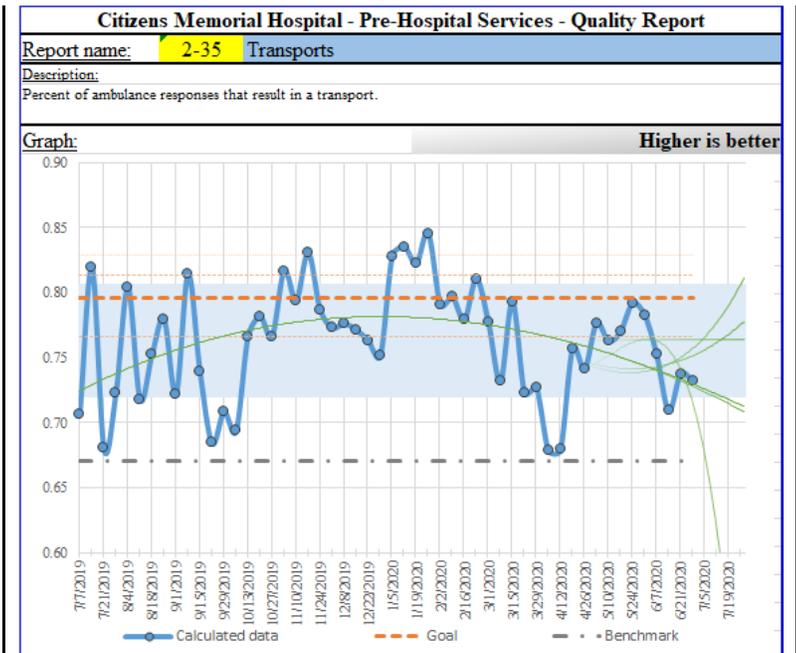


Call volume in the last four weeks was **101%** of what it was before 3/15/20.

The current goal to return to 12-hour shifts in Bolivar is above 185 calls for three weeks in a row, service-wide. Now that we are officially above what we were pre-COVID, we are fully recommending going back to full staffing.



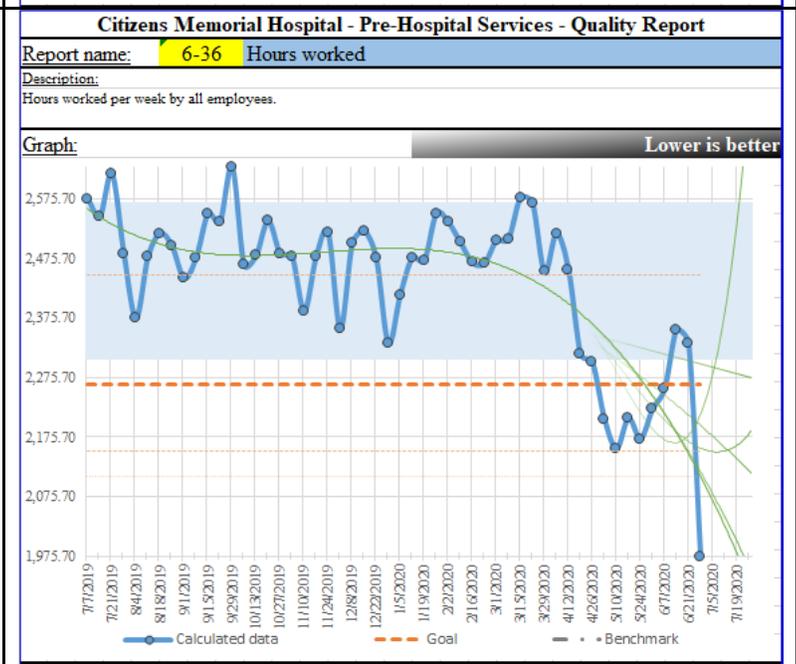
Transport volume in the last four weeks was **96%** of what it was before 3/15/20.



Hours worked in the last four weeks, was **90%** of what we were before 4/19/20. I double-checked last week's numbers twice. Yes, we really were that low in hours. Combined with some of our highest call volumes, no wonder crews feel like they are running their tails off. Thank you all for sticking with it while we try to compensate and recover.

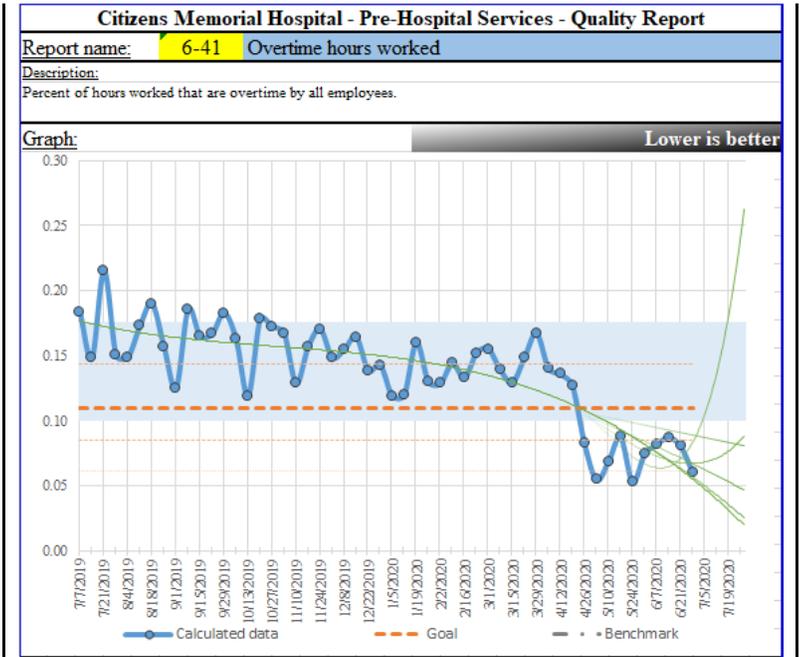
C-shift has been shut down all last week due to no one picking it up. If you are looking for hours, there are hours out there to be had to help out Bolivar crews running almost twice as many calls per shift than normal.

Aaron is also working as fast as he can to hire staff, but they are either not calling him back or not passing their fitness tests.



Overtime in the past four weeks was **46%** of what we had before 4/19/20.

The goal is to remain below 11%. In the last four weeks, we averaged **8%**.



Theron Becker

EMS Clinical Chief

Citizens Memorial Hospital / Emergency Medical Services

cell **417-597-3688** / fax 417-328-7209

theron.becker@citizensmemorial.com

CMH EMS Mission:

Provide safe, exceptional, and compassionate care to our communities with an emphasis on highly trained and empowered staff.