



Theron Becker 16:20

Below are some notes from this week's meetings and conversations (kinda in order of my opinion of importance):

- New policy from CMH today includes mandatory eye protection with every patient contact. Managers are working on ordering more eye protection for us. Your options are SCOTT mask, safety glasses from Galls, or face shield from Materials Management. With community spread in all of our counties going on, now it is more important than ever to wear PPE and limit high-risk procedures. **Keep your guard up.**
- Reviewers are finding SEVERAL documentation issues. Every patient contact needs demographics information. Review Protocol 2-682 (<http://ozarksems.com/protocol-2-682.php>). This protocol details the difference between "no patient found" and "PRC." Always try to transport. If that is not possible and **when in doubt, it is a PRC.**
- Crew leader applications close this weekend. We have nine applications for the six spots as of today. Interviews will be next week, and announcements will be made at the staff meeting.
- We are developing performance center measures for the next fiscal year. Previous department-specific measures have been 12-lead within 10 minutes, blood sugar on stroke patients, download vital signs, etc. This year, we are looking at improving response times. More to come on this as we develop the details, but we also want to keep the number of lights and siren responses down, it is looking at sending the most appropriate ambulance, route planning, and county familiarization by crews.
- Orbcomm is still a mess with the hardware. We think we are at the limit of what we can fix until they can send someone on-site to fix them.
- Stockton and Eldorado are still working through scanning PCS forms and face sheets into ESO. As soon as those bugs are worked out, we are going to roll it out to all stations.
- Aaron has been working hard to get EMTs hired, but they are still just not out there. They continue not to return phone calls, not show up for interviews, and turn down our offers of employment.