



**Theron Becker** 17:01

Weekly status update (info from this week's worth of meetings in no particular order):

- Aaron continues to work with Polk Co Dispatch on several issues. He had a meeting today and is making good progress towards improving "transfer" handling and other issues.
- We've made a request to see if we can be included in the COVID hazard pay other hospital departments are getting. Refer to previous communications on how to document your COVID patient contacts if that becomes a reality.
- We have been spending a lot of time updating policies and guidelines. Be patient as we wade through this gigantic project.
- We are working on adding an additional scanner/fax in Bolivar in anticipation of that station starting to scan and attach to ESO the face sheets, PCS, etc. forms.
- Updates to the MM template are being wrapped up that also include the previously approved Hyfin chest seal, SPEAR decompression needle, and I-Gels among many other improvements to those lists to make ordering easier.
- We just got approvals this afternoon from RT and Dr. Alderfer for our ventilator protocol. Dr. Nicholes previously said he will approve whatever they come up with. So, refer to <http://ozarksems.com/protocol-8-936.php> and feel free to start using the new ventilators however your manager directs you.
- Also, work with your manager and fit-testing folks to make your personal choice between if you want to have an issued full-face SCOTT respirator or the half-face MSA respirator.
- We have had in the past 24 hours a COVID-positive employee, student, and several employee family-members. Stay vigilant with social distancing and masking.
- Reminder that we are billing patients even if we don't transport them. Get billing information and consent signatures on all patient contacts. Also, do not tell patients they will not get a bill if they PRC. Patients call us and are ... um, upset when they get a bill they weren't expecting. We are rendering care and using CMH resources for them; we have a duty to the community whose ambulance is being used to bill those patients.
- Check your Healthstream for this month's assignments and NRP. Also, complete your protocol quiz.